



Accommodations for Candidates With Disabilities

Pearson provides testing accommodations for candidates with disabilities at no additional charge, in accordance with the Americans With Disabilities Act of 1990 (ADA) and the ADA Amendments Act of 2008 (ADAAA). If you are a candidate who has a physical impairment or limitation described as a disability under ADA and the ADAAA, you may request special testing arrangements.

You must indicate your need for a special accommodation **at the time of registration**. A request for accommodation cannot be added to an existing registration.

For a special accommodation to be considered, you must submit documentation that includes a signed HIPAA Consent Form (see “Accommodation Documentation Instructions and HIPAA Form” in the “Accommodations” section under “Register and Schedule” at www.PCATweb.info) **AND** a current letter from an appropriate professional authority describing the nature of your functional limitation in relation to taking the PCAT test and the specific accommodations you are requesting for testing.

Your HIPAA Consent Form and letter must be submitted by email (scanned and attached), fax, or mail. We recommend that you register and submit the required documentation before the “Registration and Schedule” deadline prior to your desired testing window; otherwise, your preferred Test Center may become unavailable. Complete documentation must be received no later than the “Late Registration and Schedule” deadline for your preferred testing window.

Your request will be reviewed by Pearson, and you will be notified whether your request for special accommodations has been approved or denied. If your request is denied, you may appeal the decision by following the procedure described below (see “Appeal of Decisions”). The Pearson VUE Test Center will be notified of the accommodations that you have been approved to receive.

Please refer to the PCAT website for complete information concerning how to request special accommodations. If you have any questions after referring to the information on the PCAT website (www.PCATweb.info), please email (Scoring.Services@Pearson.com) or call PCAT Customer Relations (1-800-622-3231).

Additional Documentation

Additional documentation may be required if you do not provide sufficient documentation or request changes to any accommodations initially requested. To process a request for an accommodation, the additional supporting documentation must be received by Pearson no later than the “Late Registration and Schedule” deadline for your preferred testing window.

Appeal of Decisions

If your requested accommodations are denied or modified and you wish to appeal this determination, you may email Pearson’s ADA Coordinator (Scoring.Services@Pearson.com) to request an appeal of Pearson’s decision. Within 30 days of Pearson’s receipt of your notice of appeal, Pearson’s ADA Coordinator, general counsel, and any experts and consultants that Pearson may deem appropriate and necessary will review the appeal, and you will be notified of the decision.