



## Important information regarding upcoming product shipments

As you may have seen reported in the media, United Parcel Service (UPS) workers could strike beginning August 1. Pearson uses UPS for some customer shipments, and we know you depend on receiving important materials on time for your clinical practice and the back-to-school season, so we are monitoring the situation closely and taking steps to help limit any strike-related shipping disruptions.

In anticipation of the strike, we will pause shipping with UPS on July 25 and have arranged for other carriers to handle shipments. Because other UPS customers will likely do the same, however, delays are still possible.

If you have time-sensitive orders, we recommend placing those as soon as possible to have the best chance of receiving them in a timely manner.

Additionally, if you are concerned about shipping delays interrupting your services, our customer service team is available to help convert customers to our digital assessment platforms. Customers who use our digital assessment platforms will not be affected by the potential work stoppage.

We will provide updates as the situation progresses.

In the meantime, thank you for being a valued Pearson customer. For any questions or concerns, please contact us at **1-800-627-7271**.