

Online Technical Requirements

Teacher and Administrator Test Enablement and Reporting

Minimum Platform Requirements

Pearson continually monitors and evaluates the recommended and supported software requirements. As vendors release newer versions of their products, we update the recommended operating systems and browsers accordingly.

Windows

- Windows® 7, Windows 8, Windows 10
- 2 GB RAM (minimum)
- 1.6 GHz x86-compatible processor
- Supported Browser—Chrome™* IE 9–IE 11, Firefox®*

*Firefox and Chrome browsers, at the time of our software release, are tested and supported. Newer release versions of Firefox and Chrome will be included within our supported browsers, but remember not to make software or technology changes during an online test administration, as it could impact test administration.

Macintosh

- Mac OS® X 10.7–10.11
- 2 GB RAM (minimum)
- Intel Core™ Duo 2.0GHz
- Supported Browser—Chrome* (recommended), Firefox*, Safari

*Firefox and Chrome browsers, at the time of our software release, are tested and supported. Newer release versions of Firefox and Chrome will be included within our supported browsers, but remember not to make software or technology changes during an online test administration, as it could impact test administration.

Student Test Taking

Specifications	Windows®	Mac OS® X	Linux®
Supported devices	Desktops Laptops	Desktops Laptops	Desktop Laptop
Processor	x86/x32 and x64	Intel™-based	x86/x32 and x64
Other	Windows touchscreen devices are supported only with IE 11 External keyboard and mouse (or touchpad) for touchscreen devices Wired hardware is recommended Local File access to home directory	Local File access to home directory	
Minimum screen size	9.5 inches	9.5 inches	9.5 inches
Minimum screen resolution	1024 x 768	1024 x 768	1024 x 768
Memory	Recommended 1 GB RAM Minimum 512 MB RAM	Recommended 2 GB RAM Minimum 1 GB RAM	Recommended 2 GB RAM Minimum 1 GB RAM

These requirements do not supersede the minimum requirements of the supported operating systems. Refer to the minimum requirements for the operating system.

As a general rule regarding optimal online testing, you should avoid using any computer that takes noticeably long (10 seconds or more) to start and run applications.



Browser-based Software Requirements

Browser	Operating systems	Other requirements
Firefox® 38 and higher	Windows: 7, 8, 8.1 Mac OS X: 10.7, 10.8, 10.9, 10.10, 10.11*	Java® 1.8 Enable pop-ups for TestNav Create javaw.exe exception in Windows Firewall Disable Skype plugins in Windows 7
IE 11	Windows: 7, 8.1, 10*	Java 1.8 Enable pop-ups for TestNav Create javaw.exe exception in Windows firewall
Safari® 6.x	Mac OS X: 10.7, 10.8	Java 1.8 Enable pop-ups for TestNav
Safari 7.x	Mac OS X: 10.9	Java 1.8 Enable pop-ups for TestNav
Safari 8.x	Mac OS X: 10.10	Java 1.8 Enable pop-ups for TestNav

*TestNav versions prior to TestNav 8.4 are not supported on this operating system.

Installable App Software Requirements

Use the links below to download and set up the app for your supported operating system.

Operating system	Download the app	Setup instructions
Linux Fedora 21, 22; Ubuntu® 12.04, 14.04	From TestNav downloads	Coming soon
Mac OS X: 10.7, 10.8, 10.9, 10.10, 10.11*	From TestNav downloads	Set Up TestNav Desktop on Mac OS X
Windows: 7, 8, 8.1, 10*	From TestNav downloads	Set Up TestNav Desktop on Windows

*TestNav versions prior to TestNav 8.4 are not supported on this operating system.

For Customer or Technical Support

Our customer support reps can consult with you on products and order questions.

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