Get to know Smarthinking tutors

With online academic tutoring services from Smarthinking, students get on-demand, individual instruction and support from expert tutors across a wide variety of subjects. Here are a few facts about Smarthinking tutors.

Highly qualified professionals

Our tutors are experts in online instruction with an average of twelve years of experience. In fact, 90% of Smarthinking tutors hold a master's degree or PhD in their field.

More than just straight-A students

Most tutors are current or former teachers and graduate students with both classroom and real-world experience. They understand how basic concepts, analysis, and communication translate across all levels of their discipline.

Thoroughly screened and trained

All tutor applicants go through a formal, professional hiring process that includes background checks and FERPA training. They must also pass online screening exercises to prove content knowledge and the ability to tutor online.

Tutors selected to join our team complete a 15-hour intensive, online training involving in-depth study of Smarthinking's pedagogical methods and strategies as well as exercises to test subject-matter knowledge.

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Available anytime, anywhere

Smarthinking has tutors in many time zones in order to ensure users have access to qualified, focused educational support any time they need it!

Managed to ensure quality control

Highly educated and experienced department managers facilitate our tutor training, oversee daily operations, and make adjustments to staffing on a daily basis to ensure optimal service levels.

Our platform archives all tutoring sessions so all user-tutor interactions can be reviewed and monitored. All tutors receive systematic, regular evaluations to ensure they are providing users with high-quality, pedagogically sound feedback.

Tutors are paired with a veteran lead tutor who monitors work and provides regular evaluations that contain substantive feedback on strengths and any applicable areas for improvement.

Proven, tailored approach to make a difference

Smarthinking tutoring sessions are tailored to individual user needs. Tutors do not solve problems but rather help users learn underlying concepts to handle future assignments on their own. Tutors help students develop understanding without providing answers.

Instructive, targeted writing advice in context

Our tutors give feedback that focuses on improving users' writing by expanding their understanding of writing skills and concepts, illustrating how to become better writers, and instilling revision skills, all based on the student's writing level. Tutors clearly explain the "why and how" of writing — why problems are concerns and how to revise and avoid such issues in the future.

Learn more at **pearsonassessments.com/smarthinking**

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