

- Once you have signed in, you must first confirm that your personal information is displayed correctly. (This information is not editable through Pearson VUE. Any corrections should be requested through Pearson PCAT Customer Relations at [Scoring.Services@Pearson.com](mailto:Scoring.Services@Pearson.com).)
- You will then schedule your preferred testing date, time, and location by clicking on "Schedule Your Exam Now." Proceed through the on-screen instructions to select your testing date, time, and location. Please take sufficient time to carefully read the check-in policy and the cancellation policy before finalizing your selections.
- If you are having difficulty scheduling your exam, please contact the Pearson VUE call center at 1-866-508-8836.
- If you are unable to locate a Pearson VUE testing center within 100 miles of your primary residence please email PCAT Customer Relations at [Scoring.Services@Pearson.com](mailto:Scoring.Services@Pearson.com).
- If you are requesting any special accommodation, you must be pre-approved by PCAT Customer Relations prior to contacting Pearson VUE. Once approved, you will need to call Pearson VUE Accommodations at 1-800-466-0450 in order to schedule your test date. Please inform the Accommodations Coordinator that you are requesting a special accommodation when you call to schedule your test date.
- We strongly suggest that you review the Pearson VUE Testing Tutorial and Practice Exam located at <http://www.pearsonvue.com/athena> prior to testing at a Pearson VUE Test Center.

## Scheduling Confirmation

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- Once you have successfully scheduled and finalized your preferred testing date, time, and location with Pearson VUE, you will receive a PCAT Scheduling Confirmation email.
- This email will contain your confirmed date, time, exact testing location, directions to the Test Center, and the testing rules.