

Contact Us

The definitive source for information about the PCAT is:

www.PCATweb.info

Please refer to www.PCATweb.info for the most current information about PCAT policies and procedures, and for answers to frequently asked questions (FAQs) concerning:

- Registering for the PCAT
- Taking the PCAT
- Admission to the PCAT
- Cancellations
- Requesting Official Transcripts
- Interpreting scores

Please read the Candidate Information Booklet and online FAQs in full, as these policies and procedures may affect your ability to take the PCAT and receive a score. If you are unable to find answers to your specific questions, you may also email Pearson at Scoring.Services@Pearson.com.

Please include as much information as possible in your email:

- Your full name
- Your PCAT CID or the last four digits of your Social Security Number
Note, for security purposes, do NOT email your full Social Security Number.
- Where and when you took the PCAT or are registered to take the PCAT (if applicable)
- The name and code of your designated score recipients (if applicable)
- Your address and daytime phone number
- A full description of your question or problem

You may contact PSE Customer Relations Monday-Friday, 8:30 a.m.-5:00 p.m. Central Time by:

- Email
Scoring.Services@Pearson.com
- Phone
1-800-622-3231
210-339-8710
- Fax
1-800-727-0811
210-339-8275

Due to privacy and confidentiality issues, under no circumstances will Pearson communicate (over the phone or in writing) to anyone other than the candidate who registered to take the exam.

Please direct all correspondence by mail that does **not** require payment of fees to:

Pearson
PSE Customer Relations—PCAT
19500 Bulverde Road
San Antonio, TX 78259

Please direct all correspondence that requires payment of fees to:

Pearson
Pharmacy College Admission Test
16885 Collections Center Drive
Chicago, IL 60693

Please help us to maintain the security of PCAT test items. If you become aware of any Internet activity that you believe may compromise test security (e.g., discussion in chat rooms or blogs), please contact us so that Pearson can investigate and take any necessary action to maintain the integrity of the test.