

# ASSIST™

Scoring and  
Reporting System

## ASSIST™ Software Frequently Asked Questions General

### How do I import data from the older version of my software?

When you first run the newest version of your Scoring & Reporting Software, you will be asked if you have an existing Scoring & Reporting Software (older version) database that you would like to import into the newest version. You must have a (software name here).mdb file located in C:\Program Files\AGS\ (software name here) on the system for the system to find and import your database. The newest version will not be able to successfully import if the database is not in this location.

If you indicate “Yes” then all older version districts, schools, and classes will be imported into the newest version database. If the older version database shows more than one district, each district will be imported as a subdistrict of the district you name. After the import is completed, the Home Screen will appear.

#### Exceptions:

- There is no way to import an older version database on a Macintosh computer. Even moving the database from a PC to the Macintosh will not facilitate this import. There was no version for the Macintosh previously, which is why this is the case.
- Any administrations that utilized raw score entry as opposed to item entry will not be imported and must be re-entered by hand.

#### Problems:

- If you selected “no” when prompted to import your database, the system will not ask you again. However, you can manually import data at anytime. See the Importing and Exporting Data section in your User’s Manual. If you have issues after attempting this, contact Software Technical Support at 800-627-7271 choose option #2, then option #3 for assistance.
- If there are any issues with your data in the older , administrations and/or students may not be imported. You will need to contact Software Technical Support at 800-627-7271 choose option #2, then option #3 to request assistance with data clean up.