

# ASSIST™

Scoring and  
Reporting System

## ASSIST™ Software Frequently Asked Questions General

### **My User Name and Password no longer work. What do I do?**

There may have been an issue and the User Name and Password were reset back to the originals. These can be found on the label on the back of the CD case. Try the following in the order listed.

#### **Solution 1**

- Enter the original User Name and Password. Only the Password is case sensitive. Login.

#### **Solution 2**

- Enter only the original User Name and leave the Password field blank. Login.

#### **Solution 3**

- Contact Software Technical Support (see yellow Software Technical Support box on the right of this screen) by placing an online support request or by calling.