

ASSIST™

Scoring and
Reporting System

ASSIST™ Software Frequently Asked Questions General

I am being asked to enter my Customer Name and Product Code (or Activation Key) and I don't know where to find them.

This information can be found on the sticker on the back of the software CD case.

- The first line on the label is the software type identification name.
- The Customer Name is normally the name of the organization that purchased the software. It is located on the second line of label. It must be entered exactly as it appears on the label. It is not case sensitive. Also this is the Customer Name which prints onto your reports.
- The software may ask you to enter either the Product Code or Activation Key. These are the same information and can be found on the third line of the label. It must be entered exactly as it appears on the label. It is not case sensitive.
- The fourth line on the label contains your User Name and Password. Only the Password is case sensitive.
- The last set of numbers on the fourth line of the label is the invoice number from the purchase of your software.